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| Family Support Case Study Cooktown District Community Centre |
| **Background** | **Client**: Family with two children**Issues/s**:* Family has undergone significant trauma due to:
	+ domestic violence
	+ displacement
	+ homelessness
	+ alcohol abuse
* 3½ year old had been removed by Child Safety and both children had been placed in kinship care arrangements
* Children recently returned to parent who now has full custody of both children

**Location**: Cooktown**Services/activities provided by Cooktown District Community Centre**:* Playgroup
* Outside School Hours Care
* Child health services
* Circle of security training
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| **Support activities provided to improve the circumstances of the client** | **Activities and services delivered to address the issue**:* Staff worked with Child Safety Officers
* Parent attended playgroup with the Family Support Worker, with playgroup offering a safe, engaging environment for family
* The service provides regular transport to and from playgroup for parent and youngest child to facilitate attendance
* Parent has attended the intensive Circle of Security training while educators provided adjunct care
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| **Outcome of delivering activities and how they achieved the expected outcomes** | **Improvement in clients circumstances and expected outcomes**:Strengthen resilience and protective factors such as parenting capabilities and problem solving* Parent was very reticent and quiet at playgroup but is now demonstrating much better connectedness with youngest child who is responding well to the environment that playgroup provides
* Circumstances for family have dramatically improved as a consequence of the consistent support, transport and advice that Cooktown District Community Centre have provided
* Parenting capability has improved in a non-judgemental way through participation in Circle of Security training
* Parent and child relationship significantly strengthened with improved awareness and warmth demonstrated by mother and child.

Improvement in child development* Youngest child is very happy, engaged and participating within the playgroup environment and social and engagement has vastly improved
* School aged child attends Cooktown P-12 regularly
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