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| Family Support Case Study Cooktown District Community Centre | |
| **Background** | **Client**: Family with two children  **Issues/s**:   * Family has undergone significant trauma due to:   + domestic violence   + displacement   + homelessness   + alcohol abuse * 3½ year old had been removed by Child Safety and both children had been placed in kinship care arrangements * Children recently returned to parent who now has full custody of both children   **Location**: Cooktown  **Services/activities provided by Cooktown District Community Centre**:   * Playgroup * Outside School Hours Care * Child health services * Circle of security training |
| **Support activities provided to improve the circumstances of the client** | **Activities and services delivered to address the issue**:   * Staff worked with Child Safety Officers * Parent attended playgroup with the Family Support Worker, with playgroup offering a safe, engaging environment for family * The service provides regular transport to and from playgroup for parent and youngest child to facilitate attendance * Parent has attended the intensive Circle of Security training while educators provided adjunct care |
| **Outcome of delivering activities and how they achieved the expected outcomes** | **Improvement in clients circumstances and expected outcomes**:  Strengthen resilience and protective factors such as parenting capabilities and problem solving   * Parent was very reticent and quiet at playgroup but is now demonstrating much better connectedness with youngest child who is responding well to the environment that playgroup provides * Circumstances for family have dramatically improved as a consequence of the consistent support, transport and advice that Cooktown District Community Centre have provided * Parenting capability has improved in a non-judgemental way through participation in Circle of Security training * Parent and child relationship significantly strengthened with improved awareness and warmth demonstrated by mother and child.   Improvement in child development   * Youngest child is very happy, engaged and participating within the playgroup environment and social and engagement has vastly improved * School aged child attends Cooktown P-12 regularly |